

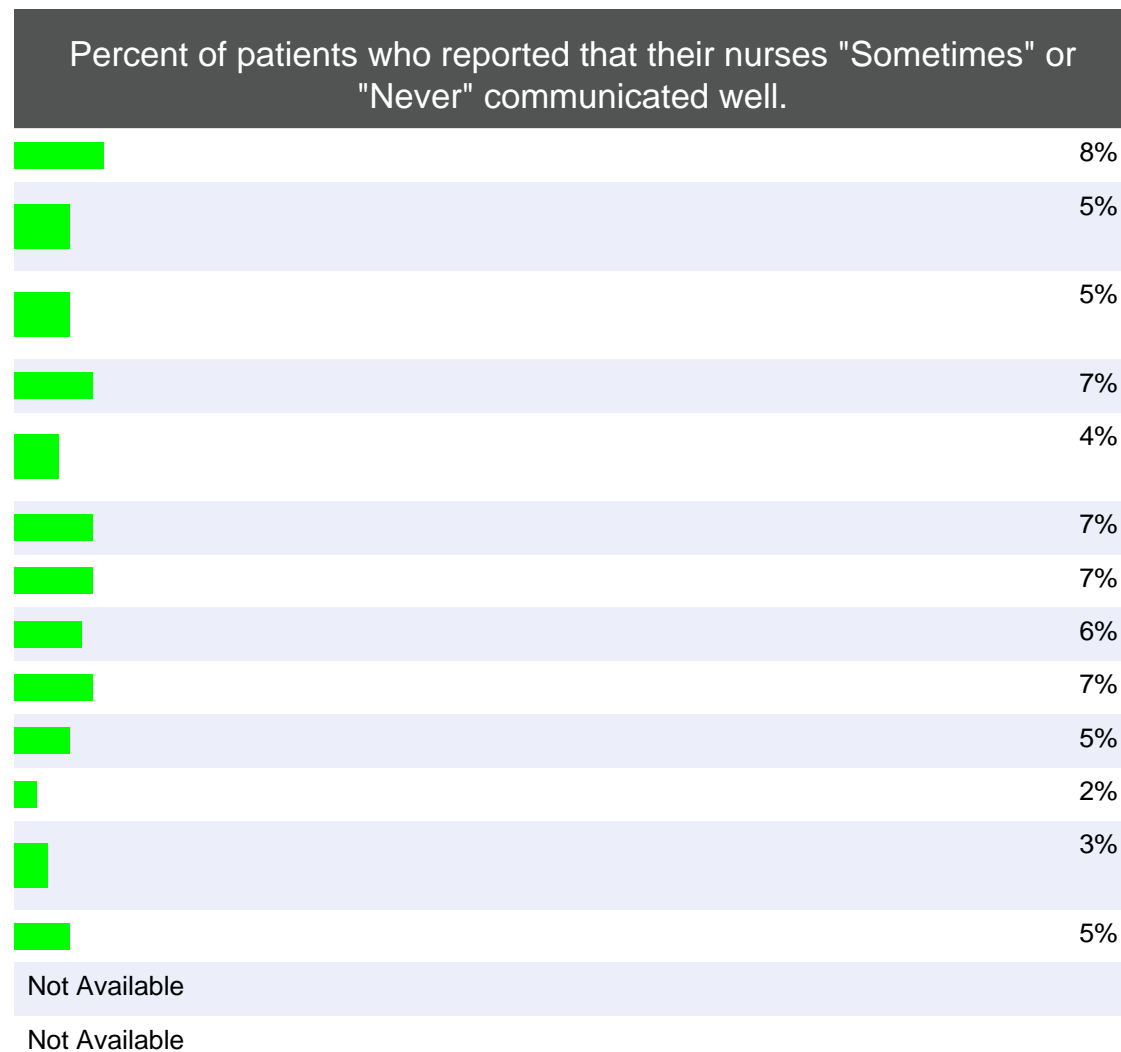
Patient Hospital Survey Results for Maricopa County

Based on Survey of Patients' Hospital Experiences (HCAHPS)

Hospital Name	City
MARYVALE HOSPITAL	PHOENIX
BANNER GOOD SAMARITAN MEDICAL CENTER	PHOENIX
JOHN C LINCOLN NORTH MOUNTAIN HOSPITAL	PHOENIX
MARICOPA MEDICAL CENTER	PHOENIX
ST JOSEPH'S HOSPITAL AND MEDICAL CENTER	PHOENIX
PHOENIX BAPTIST HOSPITAL	PHOENIX
ST LUKES MEDICAL CENTER	PHOENIX
PHOENIX INDIAN MEDICAL CENTER	PHOENIX
PARADISE VALLEY HOSPITAL	PHOENIX
JOHN C LINCOLN DEER VALLEY HOSPITAL	PHOENIX
MAYO CLINIC HOSPITAL	PHOENIX
SURGICAL SPECIALTY HOSPITAL OF ARIZONA	PHOENIX
BANNER ESTRELLA MEDICAL CENTER	PHOENIX
OASIS HOSPITAL	PHOENIX
PHOENIX CHILDREN'S HOSPITAL	PHOENIX

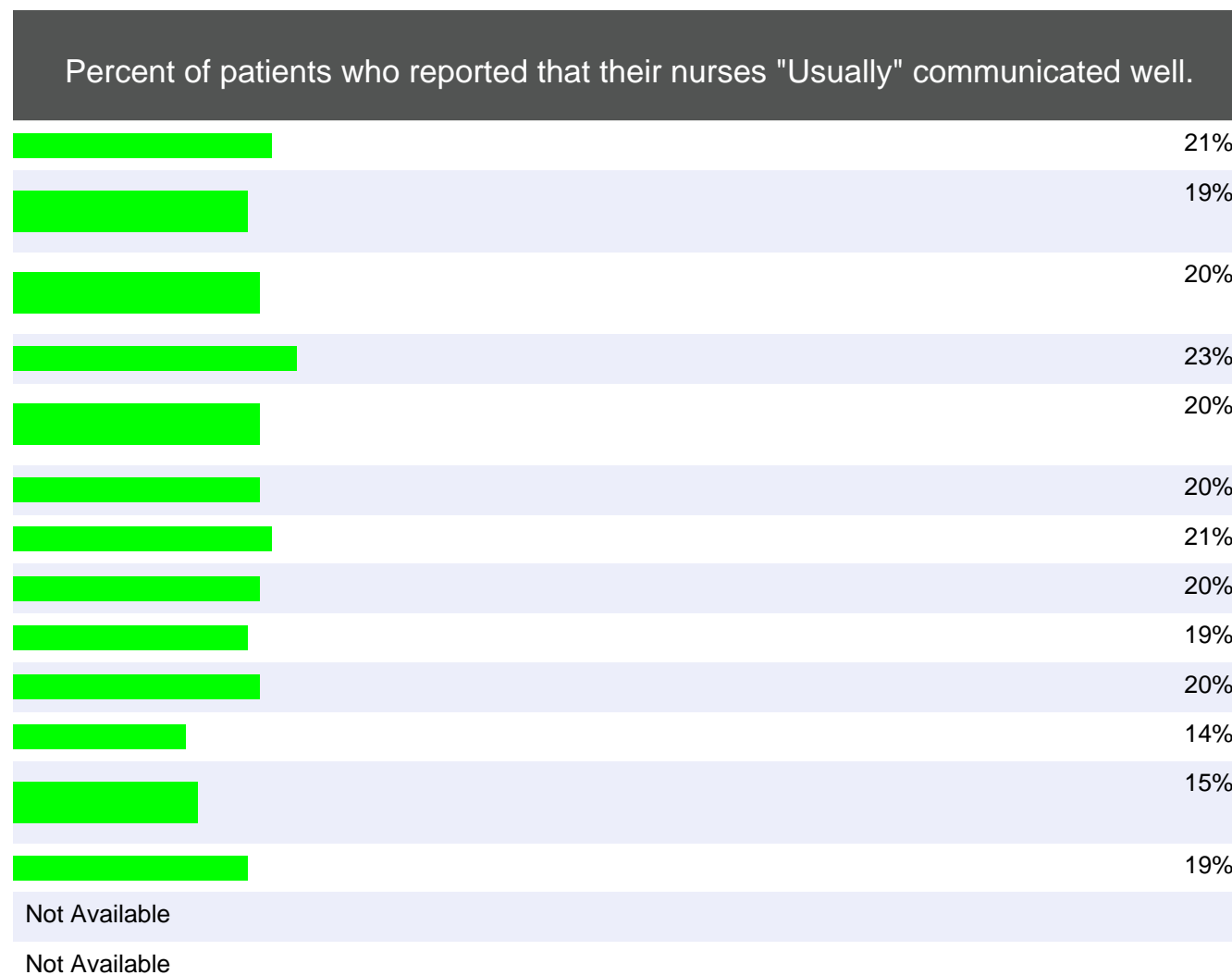
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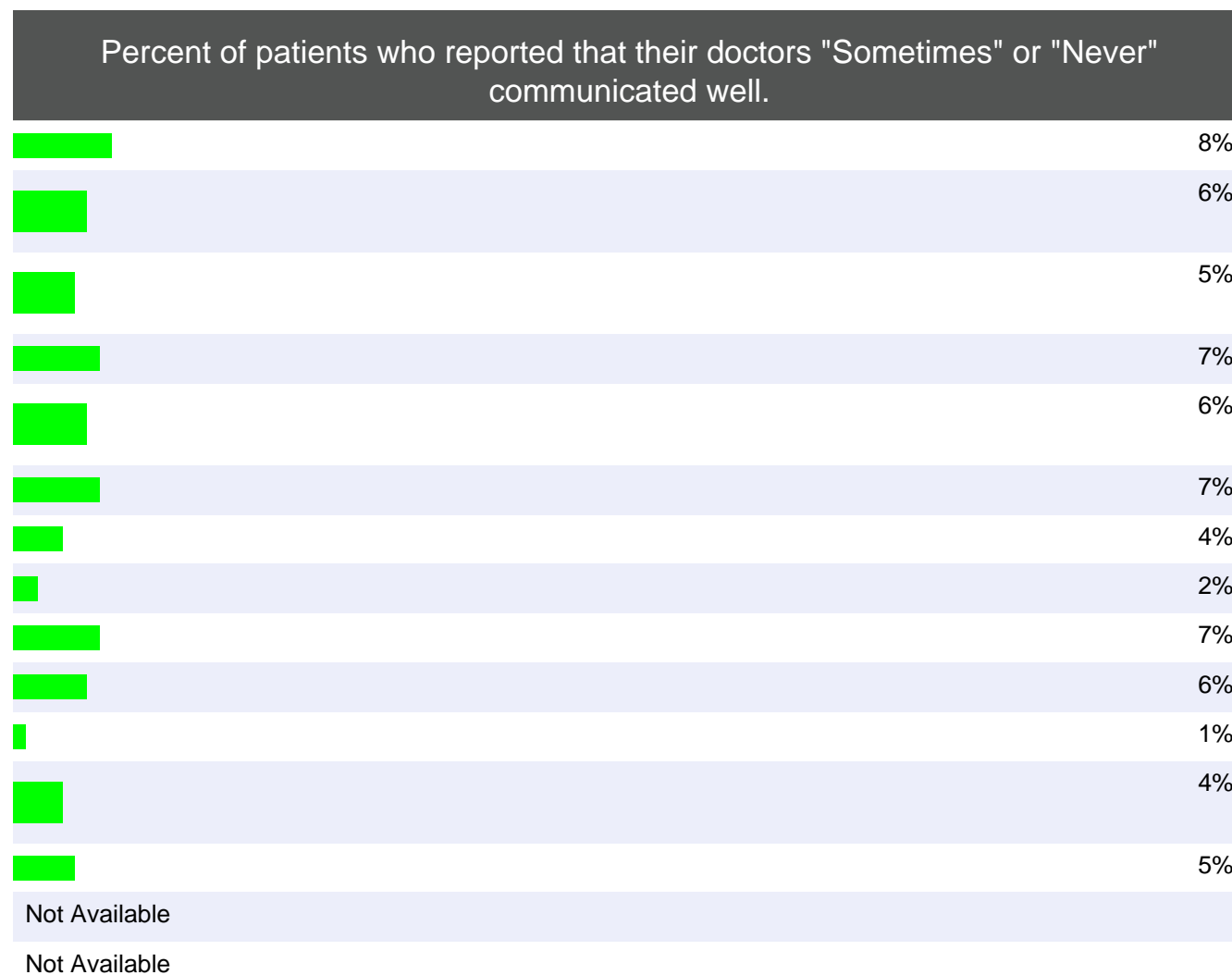
Based on Survey of Patients' Hospital Experiences (HCAHPS)

Percent of patients who reported that their nurses "Always" communicated well.



Patient Hospital Survey Results for Maricopa County

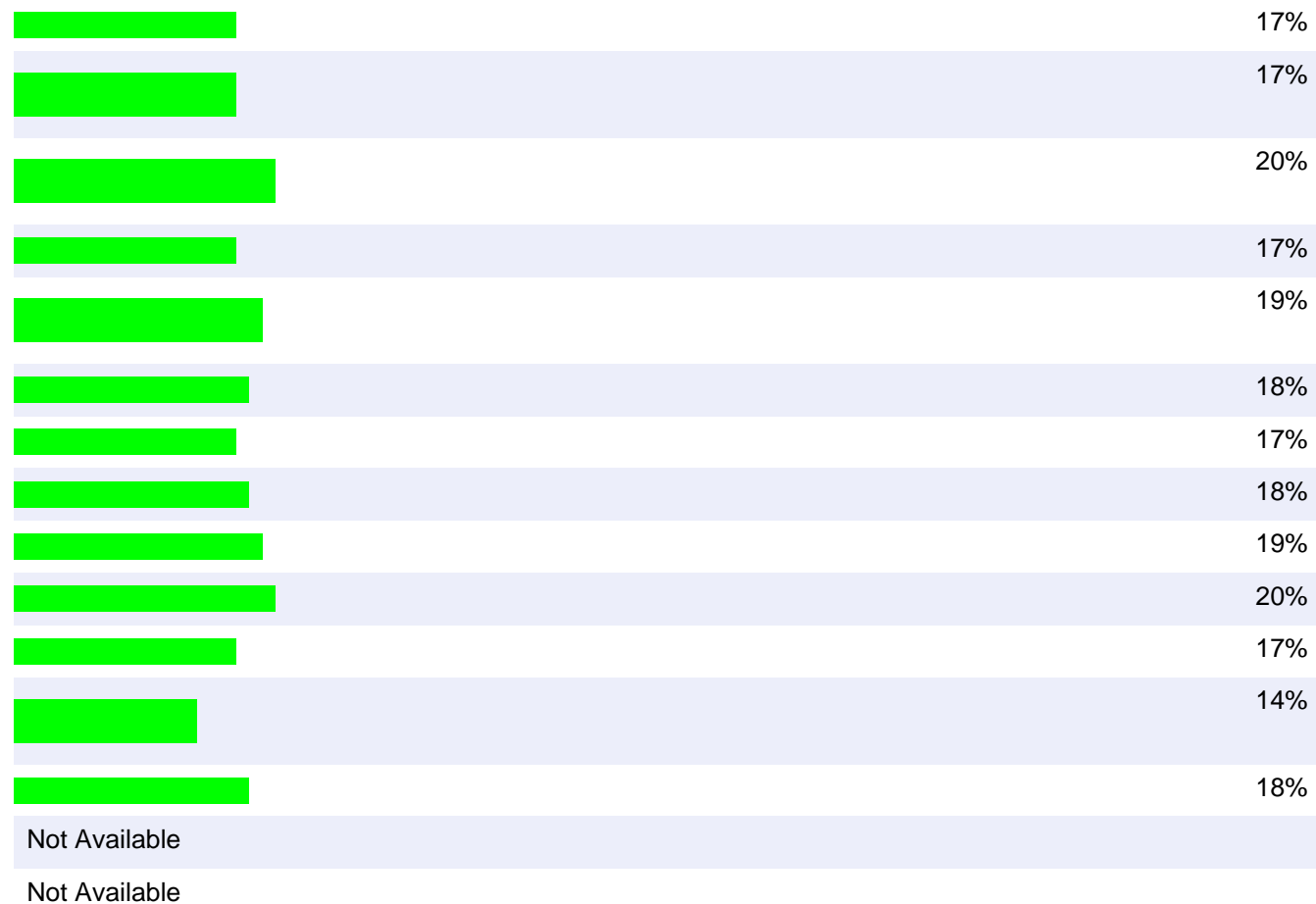
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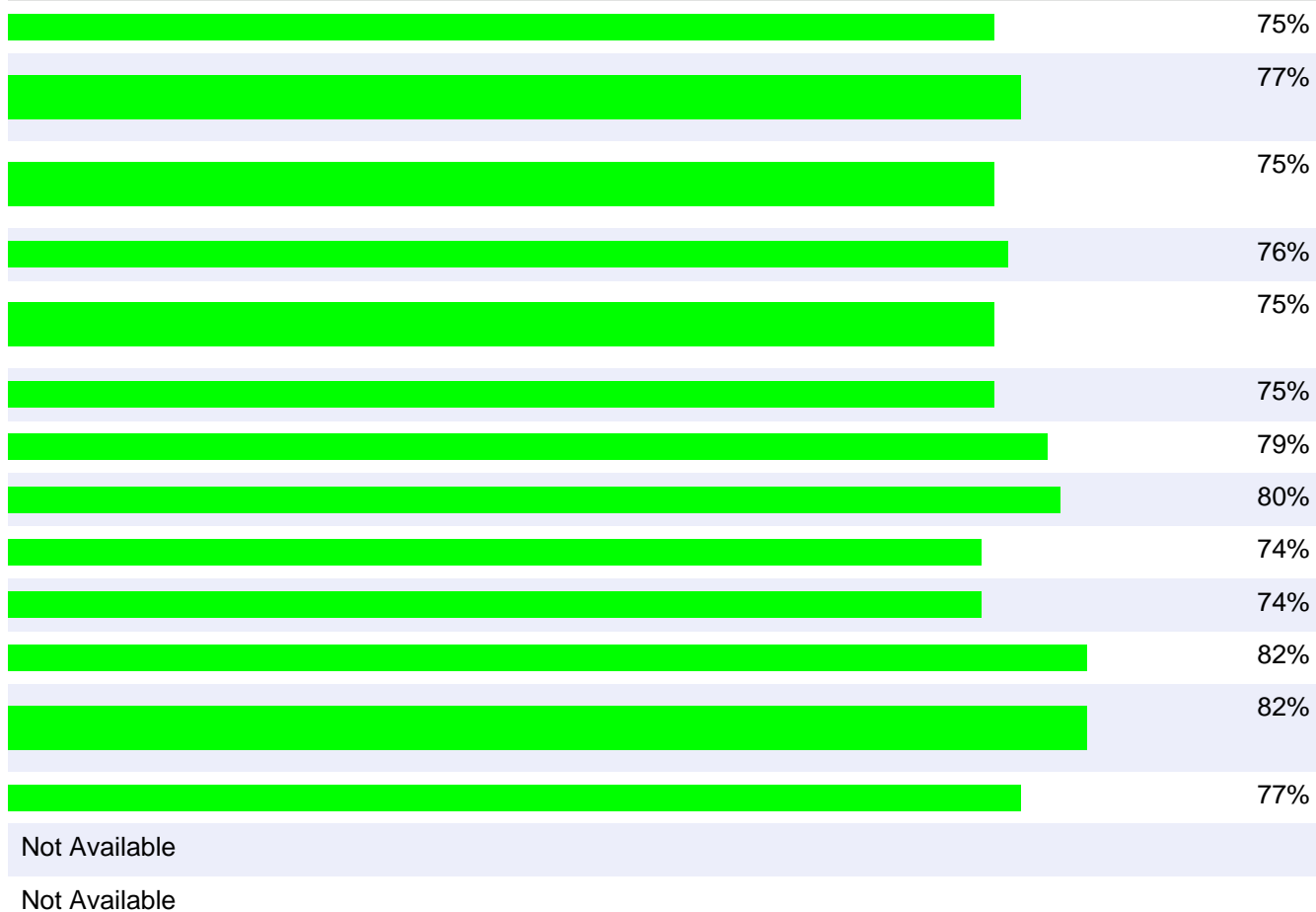
Percent of patients who reported that their doctors "Usually" communicated well.



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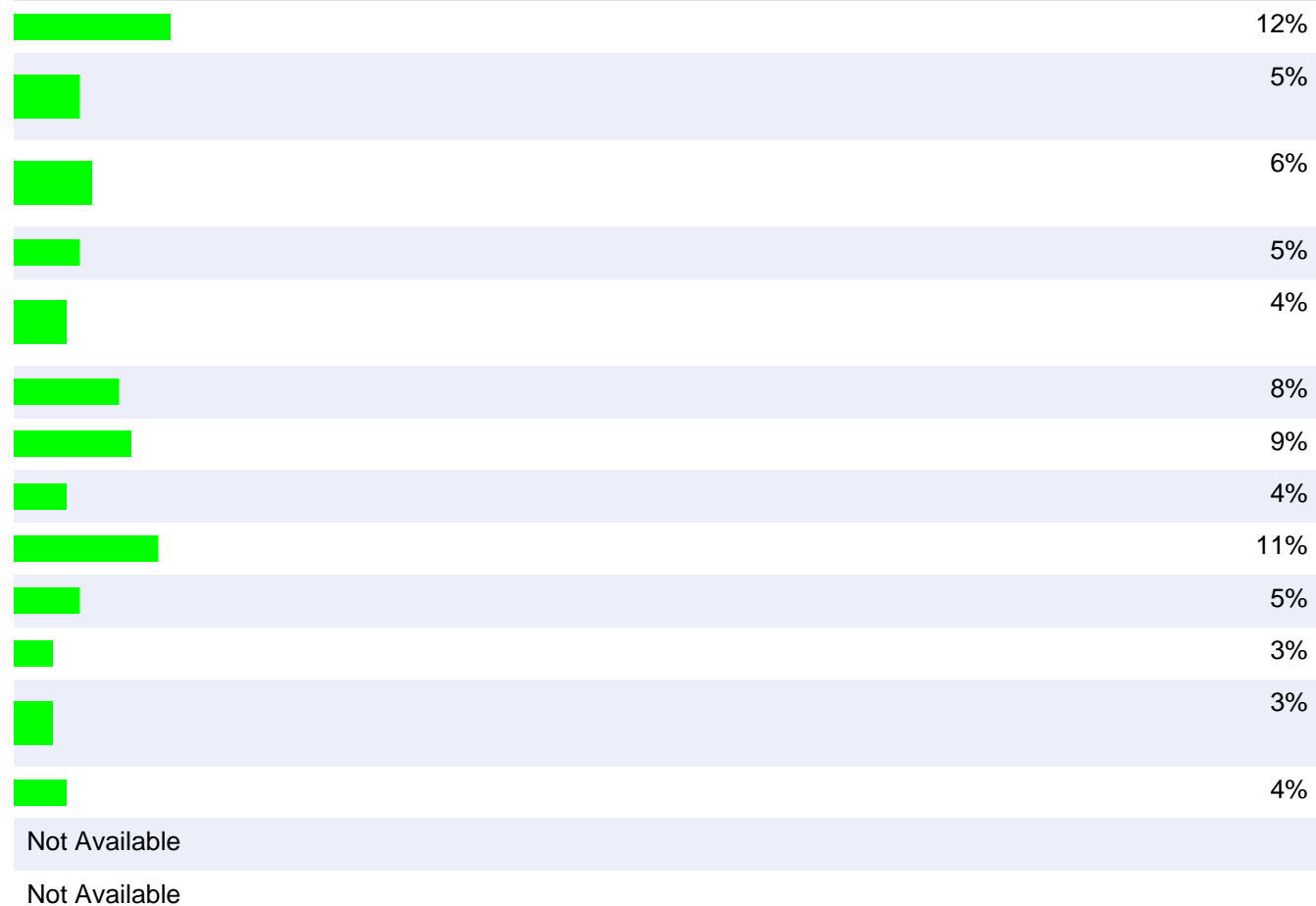
Percent of patients who reported that their doctors "Always" communicated well.



Patient Hospital Survey Results for Maricopa County

Based on Survey of Patients' Hospital Experiences (HCAHPS)

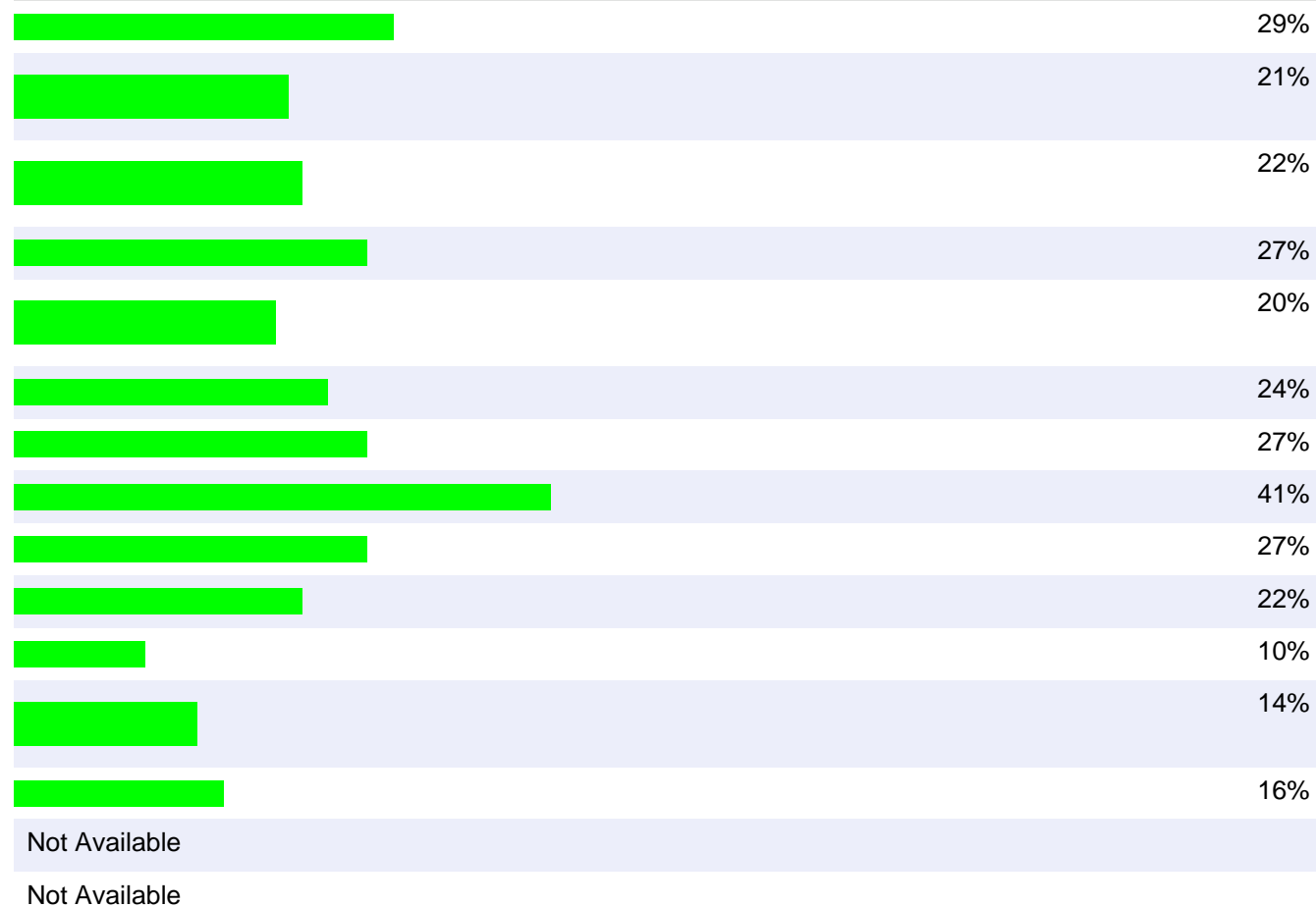
Percent of patients who reported NO,they would not recommend the hospital.



Patient Hospital Survey Results for Maricopa County

Based on Survey of Patients' Hospital Experiences (HCAHPS)

Percent of patients who reported YES, they would probably recommend the hospital.



Patient Hospital Survey Results for Maricopa County




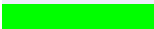



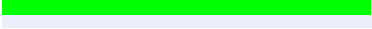
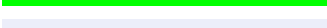

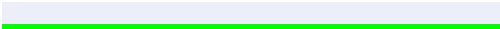

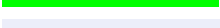
Based on Survey of Patients' Hospital Experiences (HCAHPS)

Percent of patients who reported YES, they would definitely recommend the hospital.



Patient Hospital Survey Results for Maricopa County

Based on Survey of Patients' Hospital Experiences (HCAHPS)

Survey Response Rate Percent	Hospital Footnote
 23%	
 22%	
 26%	There were discrepancies in the data collection process
 14%	
 22%	
 28%	
 28%	
 34%	
 30%	
 27%	There were discrepancies in the data collection process
 46%	
 48%	
 20%	
Not Available	Survey results are not available for this reporting period
Not Available	Survey results are not available for this reporting period